February 2025 Partner Agency Update

Dear Partner Agency,

The Helping Mamas Team hopes this email finds you well! This message has been sent to only two representatives per program/agency. **Please share it with others on your team.**

**February is for Love and Connection!**

As part of our annual updates, Helping Mamas requests all partner agencies complete the **Annual Partner Contact Form** for each program that picks up items from us. We require **two contacts per agency** to ensure we have a way to stay in touch, even if someone leaves your organization.

Please complete your forms by **February 28th** using the link below:
[**Complete Your Form Here**](https://form.jotform.com/241515478589066)

Thank you for helping us stay connected and continue serving families effectively!

Helping Mamas works diligently to support our 70+ partner agencies by distributing essential baby items. Many of the items we provide come from community donations, and our staff also applies for grants to purchase a limited number of diapers, car seats, and Pack ‘n Plays. However, we do not always receive grant funding, which requires us to be mindful of the small amount of product we are able to purchase.

**New Large Item Policy – Effective February 1, 2025**
To ensure equitable distribution, we are implementing a new policy limiting the number of large items each partner program can receive. Again this is per program, not agency. Large items include:

* Pack ‘n Plays
* Cribs
* Mattresses
* Car seats
* Swings

Each program will be eligible to receive up to **three (3) large items per month.** Helping Mamas is here to supplement the resources of partner agencies, but we are not able to be the sole provider of these items.

**Additional Resources for Families**

* **Pack ‘n Plays:** Families in need can check with their county health department, as they may have access to these through the State of Tennessee.
* **Diapers & Pull-ups:** Babies under age 2 who are on TennCare may be eligible for diapers and pull-ups at participating pharmacies. Please encourage mamas to contact their TennCare provider for more details.

We appreciate your understanding and partnership in helping us serve as many families as possible. If you have any questions, please don’t hesitate to reach out

**Partner Spotlight: Roane State Community College**

Roane State Community College is a public institution serving Eastern Tennessee, with its main campus located in Harriman. Established in 1969 by the Tennessee General Assembly, the college operates under the Tennessee Board of Regents.

The college boasts **nine locations** across East Tennessee, including:

* **Roane County** (flagship campus)
* **Oak Ridge**
* Campuses in **Campbell**, **Cumberland**, **Fentress**, **Loudon**, **Morgan**, and **Scott** counties
* A specialized **Center for Health Science Education** in West Knoxville

Through Roane State’s **Basic Needs Program**, students can access essential support, including food, diapers, and period products.

Learn more about Roane State Community College by visiting their website:
[**Roane State Community College**](https://www.roanestate.edu/)

### ****TennCare Diapers****

[**Click here for more information**](https://www.tn.gov/tenncare/members-applicants/benefits-services/diapers.html).

### ****Partner Resource Page****

Looking for the partner resource page? [**Access it here**](https://tennessee.helpingmamas.org/partner-resources/). Please do not share this link outside of your organization.

Have a wonderful week ahead!

Warm regards,
**The Helping Mamas Knoxville Team**