December 2024 Partner Agency Update

**Hello Partner Agency,**

We hope this message finds you well! The Helping Mamas Team is reaching out with some important information. This email has been sent to **only two representatives per program/agency**, so we kindly ask that you **please share this with others on your team**.

***It's Survey Time!*** 🎉

Helping Mamas Knoxville relies on your input for this survey to fulfill reports for our grantors, donors, and board members. This year, completing the survey will be *super easy*! Please find the JotForm link below. The survey will be open from **November 1 to December 31, 2024**.

<https://form.jotform.com/242916027018150>

We encourage you to share this link with others on your team or within your organization. HMK partners with **over 70 partner agencies** and **hundreds of case managers**. Last year, we received **71 surveys**—this year, our goal is to reach **150!**

Your feedback makes a big difference, and we appreciate your time and support!

***Mark Your Calendars!*** 🎁

WIVK is hosting their **second annual Kids-Giving event** at the beginning of December! During this special event, community members will donate **gently used and new toys** to Helping Mamas Knoxville.

We are excited to announce that Helping Mamas Knoxville will open the main area of our building during the second week of December for case managers to shop for toys for their clients. This event will focus solely on toys and will take place after the monthly newsletter is sent. To ensure everyone is informed, I will send out an additional email on the morning of Monday, December 9, 2024, with all the details.

**Important:** Please do not arrive on Monday morning for toys. Our staff will need time to organize and prepare the toys before distribution begins. Thank you for your understanding and cooperation as we work to make this event a success for the families we serve! We can't wait to spread some holiday cheer together!

**Important Update: Effective October 1, 2024**

Helping Mamas will **no longer distribute any type of pillow**, including **pregnancy pillows, bobbies, nursing pillows, or wedges**.

We appreciate your understanding as we make this change and continue focusing on providing safe and essential items. If you have any questions, please don’t hesitate to reach out.

**Dates to Remember:**

* **December 13, 2024**: Last day to **pick up an order**. The following week, we will only be open for **emergency orders** as we prepare for inventory.
* **December 23, 2024 - January 1, 2025**: HMK will be **closed** for the **Holiday Break**. We will **resume orders on January 7, 2025**.

Thank you for noting these dates, and we appreciate your understanding!

**Looking for the Partner Resource Page?**

See the link below! We kindly ask that you **do not share this link outside of your organization** to ensure the security of our resources.

<https://tennessee.helpingmamas.org/partner-resources/>

**Hope you have a great week!!**

The Helping Mamas Knoxville Team