

Hello Partner Agencies

IT'S FOOTBALL TIME IN TENNESSEE!!!!!!!!!!!!!!!!!!!!!! Helping Mamas hopes everyone is ready to cheer on their team this season.

So many amazing things are going on this month at HMK. We have added an additional day to pick up orders, diaper needs team challenge has begun and more distributions in the community. Check out the details below.

-Starting September an additional day is being added for orders to be picked up. We will now have Wednesdays from 9am-12pm. Pickups are Tuesday from 9am-2pm and Wednesday, Thursday and Friday from 9am-12pm.

-Thank you to the agencies that reached out to let us know the glitch in the ordering process. As mentioned, HMK does not own the platform we use for the ordering. The company will at times make updates to the platform and we do not always find out until an agency has problems with an order. If you do not get the immediate "Thank you" screen or a review email from the email address entered on the order gives us a call, email, text or send out a carrier pigeon 🐦 and let us know. We can look on the platform and usually get it resolved in a matter of time.

-Many case managers ask if there is anything HMK needs to let them know, well I'm letting you know. Helping Mamas Team Challenge will take place September 18th – 24th, during National Diaper Need Awareness Week. We are challenging teams to register for this fun event and work together to help us ensure that all babies have access to clean diapers and other basic necessities required for them to thrive. Want to have a team to support HMK click on the link for more information

<https://tennessee.helpingmamas.org/team-challenge/>

-Helping Mamas will be closed on Monday, September 4, 2023. Remember we are following Knox County School calendar for closures throughout the school year.

-Check out the distribution events we will be at this month. These events are open to the public and anyone can come get diapers.

All of this information and more is on the partner page. See the link below.

<https://tennessee.helpingmamas.org/partner-resources/>

Thank you for being amazing partners to help out all the mamas in need!!

Helping Mamas Knoxville Staff