

Hello Partner Agencies

It's AUGUST!!!! How can that be?? Helping Mamas hopes everyone is enjoying these last few days before school starts back.

In June, we started a new online ordering process. Thank you to everyone for your patience and grace while we worked through a couple of glitches. We still see a couple of issues I want to highlight below.

-Client information is for the person using the product. Example- if you are picking up diapers, bottles or car seats the demographics HMK needs is for the individual using the product (diapers, bottles and car seats would be the baby). If you need to add more than 5 client's demographics please add them in the "other's box". HMK uses the demographics to apply for grants. Any and all data is greatly appreciated!!!

-We ask each case manager be the person placing the order and picking up their order. If you have multiple orders to be placed and only one person to pick up, combine all orders to one pick up time. Please remember we serve over 70 agencies across all of East Tennessee. We have 48 slots per week, by placing multiple orders per agency you are taking another agencies spot.

-Helping Mamas will be closed on Tuesday, August 29. Remember we following Knox County School calendar for closures throughout the school year.

-Check out the distribution events we will be at this month. These events are open to the public and anyone can come get diapers.

All of this information and more is on the partner page. See the link below.

<https://tennessee.helpingmamas.org/partner-resources/>

Thank you for being amazing partners to help out all the mamas in need!!

Helping Mamas Knoxville Staff