

Hello Partner Agencies

Summer is in full blast. Helping Mamas Knoxville hopes you are staying cool on these hot Summer days.

Last month we started a new ordering process. We have heard so many people say "It's so easy!" Thank you for your flexibility of working through a couple of hiccups on the first few days. Just a couple of highlights about the new process:

- Client information is for the person using the product. Example- if you are picking up diapers, bottles or car seats the demographics HMK needs is for the individual using the product (diapers, bottles and car seats would be the baby). If you need to add more than 5 client's demographics please add them in the "other's box". HMK uses the demographics to apply for grants. Any and all data is greatly appreciated!!!

- We ask each case manager be the person placing the order and picking up their order. If you have multiple orders to be placed and only one person to pick up, combine all orders to one pick up time. Please remember we serve over 65 agencies across all of East Tennessee. We have 48 slots per week, by placing multiple orders per agency you are taking another agencies spot.

- Changes have been made to the counties served drop down list. Please list all the counties the order being placing will be going in it. Again, this helps us collect for data.

- Helping Mamas will be closed on Monday, July 3rd and Tuesday, July 4th and limited services on July 7th. Because of these closures pick up days for this week only will be on Thursday from 9am-12pm. Please note this difference when placing an order.

- If you would like Helping Mamas to attend an event please complete the distribution/events form on the partner page. HMK would love to attend them all, but with a small staff we do have to be selective. Our goal is to have 2 distributions a month with a wide variety of partner agencies.

All of this information and more is on the partner page. See the link below.

<https://tennessee.helpingmamas.org/partner-resources/>

Helping Mamas Knoxville could not provide for the mamas in our community without you. HMK is so very thankful that you are apart of our mission to help mamas needing help!!

Hope you have a blast this Fourth of July.

Helping Mamas Knoxville Staff